



# HEART BEAT

The monthly newsletter from The OSCA

October 2020

### October is Ohio Chiropractic Awareness Month!



Happy Ohio Chiropractic Awareness Month!

In 2018, the OSCA worked with the Ohio legislature to enact Ohio Chiropractic Awareness Month, recurring every October. It's our responsibility, along with the help of our members to share the importance of chiropractic visits to the overall health and wellness of everyone!

Get the toolkit and follow us on Facebook to easily share info with your patients! We have more great resources than even before and hope that you utilize these to help spread positive messages about chiropractic to your community! You can find posters, social media images, and additional ACA documents on our site.

Celebrate World Spine Day in your office on October 16th! It is the perfect way to kick off our 2020 Virtual Convention!

Make sure you use the hashtag so we can get trending! #OhioChiroMonth2020

Click here to get the toolkit!

## 2020 OSCA ENDORSED CANDIDATES ARE IN!

CLICK HERE TO SEE WHO WILL BE A CHAMPION FOR CHIROPRACTIC AT THE STATEHOUSE!



#### **Insurance Updates**

<u>Medicaid Overhaul Coming in 2022:</u> The Governor has announced an overhaul of the Medicaid system with a goal of providing a focus on patient care. They have opened the the application process for companies interested in becoming Medicaid Managed Care organizations. They do not expect the new companies to be in effect until 2022.

- **Question:** How soon will providers need to begin the process of contracting with the new managed care organizations?
- Answer: After ODM has completed scoring and awarding new managed care
  contracts, we will conduct a thorough transition to support individuals and providers,
  including providing details about expected changes and assistance in navigating
  those changes. New plans are not expected to be implemented until early 2022.

For additional information on these proposed changes, as well as monitoring the progress of these changes, <u>please visit the Ohio Medicaid Website here.</u>

<u>ICD 10 Changes go into effect 10/1:</u> Please remember to review the ICD 10 changes, as they went into effect October 1, 2020. We created a members-only document that summarizes the changes that could affect your office. Please be sure to keep a copy handy in your office! <u>Click here to view the ICD to page!</u>

<u>Anthem Updates:</u> The OSCA has been working with Anthem and AIM on a variety of member issues over the past few months. They have agreed to remedy their current Medicare Issues and Prior Authorization denials after many member offices submitted evidence of incorrect denials.

#### For Anthem Prior Authorization Issues:

1. Send an email to rehabprogram@aimspecialtyhealth.com

In the email, please include the following:

- A screenshot taken when attempting the PA that stated PA was not needed
- An EOB demonstrating denial of payment for lack of PA
- If there are multiple dates of denial, state the date range
- Request that they authorize the visits in question so they may be appropriately paid

As you are moving forward with current and future requests in the provider portal, please ensure the following are included for a more accurate prior authorization process:

- Use the member number without the 3 digit alpha prefix
- If this pulls up multiple member records, start with the one at the bottom
- When starting with the record at the bottom, if the portal states a PA is not required, take a screenshot. If there was more than one member record, go back and repeat the attempt with the other member record. If it also states that no PA is required, take another screenshot.

For Anthem Medicare Issues: The OSCA is asking any affected offices to send an email to Dr. Spaulding at the OSCA at <a href="mailto:brandy@oscachiro.org">brandy@oscachiro.org</a>. The email, originally due Wednesday, September 30th, should be sent ASAP.

**Subject line:** Provider List Anthem Medicare **Info needed:** 

- Provider Name or if a Group Practice, the Practice Name
- NPI If a group we need the Group/Practice NPI. If an individual DC, we need the individual NPI.

It's your last chance to register for the OSCA Virtual Convention!
You don't want to miss this great event!



## OSCA District Director Elections are soon! Do you want to join our board?

Have you wanted to get involved with the OSCA, but don't know where to start? Our upcoming District Director elections are being held this month! But first, we need our candidates! Almost all OSCA members can run for a position as District Director. This year, all even districts have their elections. (Click here to view the OSCA districts.) Please email Executive Director Dr. Brandy Spaulding by October 12th, 2020 if you are interested in running for District Director. For more information on OSCA Elections, click here.



#### **Partner Affiliate Member**

If you are NOT in the OSCA's BWC Group Rating Program, you may be paying more than you should! The OSCA has been partnered with



<u>Compensation Solutions</u> for many years for group rating discounts, claims management strategies, professional hearing representation, unemployment administration, and risk assessments.

The benefits of our program include:

- Can reduce BWC premiums up to 53% (significant savings!)
- Provide statewide legal representation to defend BWC claims
- Offer assistance/guidance with all BWC questions
- Provide claims advice to reduce future financial impact to premiums
- Dues paying members receive a \$25 discount group enrollment fees
- In order to receive your no obligation group offer fax the <u>AC-3 form</u> to 614-210-0308

Contact Info: Tony Canovi, President, tcanovi@compensation-solutions.com or call 1-888-776-7723.





TRUSTED, EXPERIENCED, FRIENDLY AND FAMILY



CONTACT US